# TECHNICAL BULLETIN 2-08

MDSS II AD HOC SHAZAM NMCI ERROR

When attempting to preview a report in the Ad Hoc Shazam Wizard when running MDSS II on the NMCI network the user may receive a "Network initialization failed" error. In order to run a "preview report", Shazam writes temporary information to a file which it then uses to format data to give back to the user. This file is the *PDOXUSRS.NET* file. The issue is the default location that the Shazam Wizard uses, the root of the C drive, or C:\. NMCI has locked down the root of C:\ so this file can never be created.
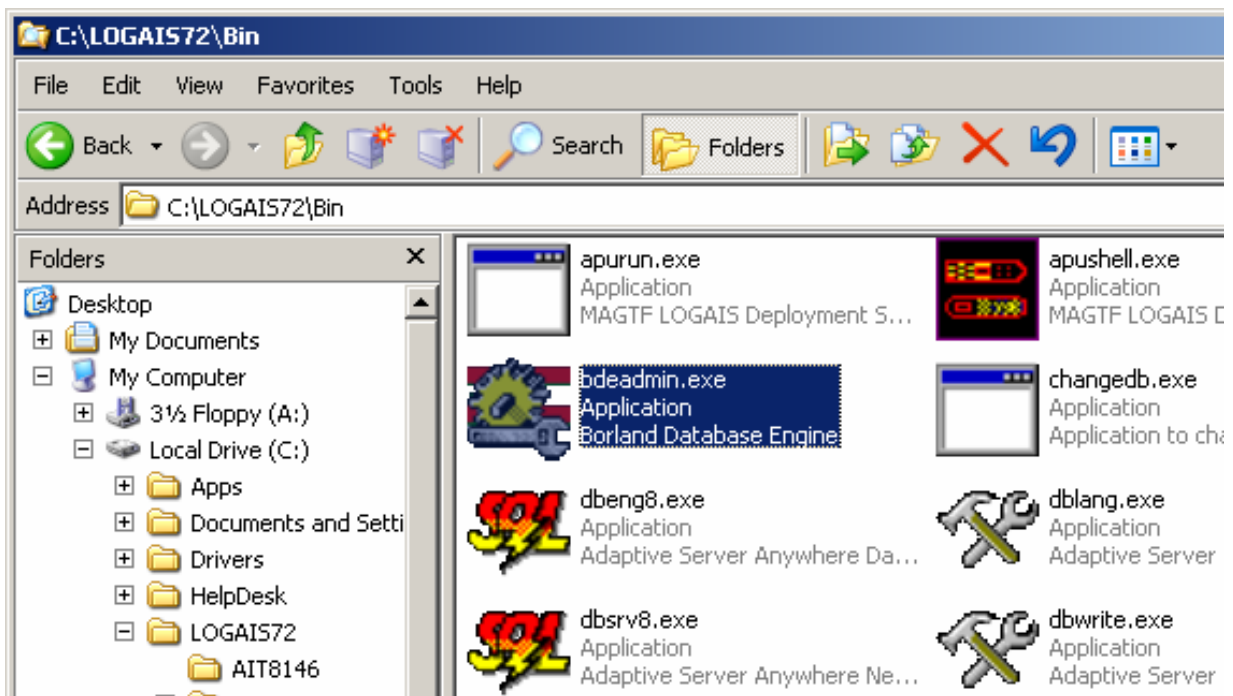
CORRECTING AD HOC SHAZAM NMCI ERROR

In order to correct the Shazam root directory file problem, the user needs to configure Shazam to create this file in a different location. This can be done by using a tool called "**bdeadmin.exe"**.
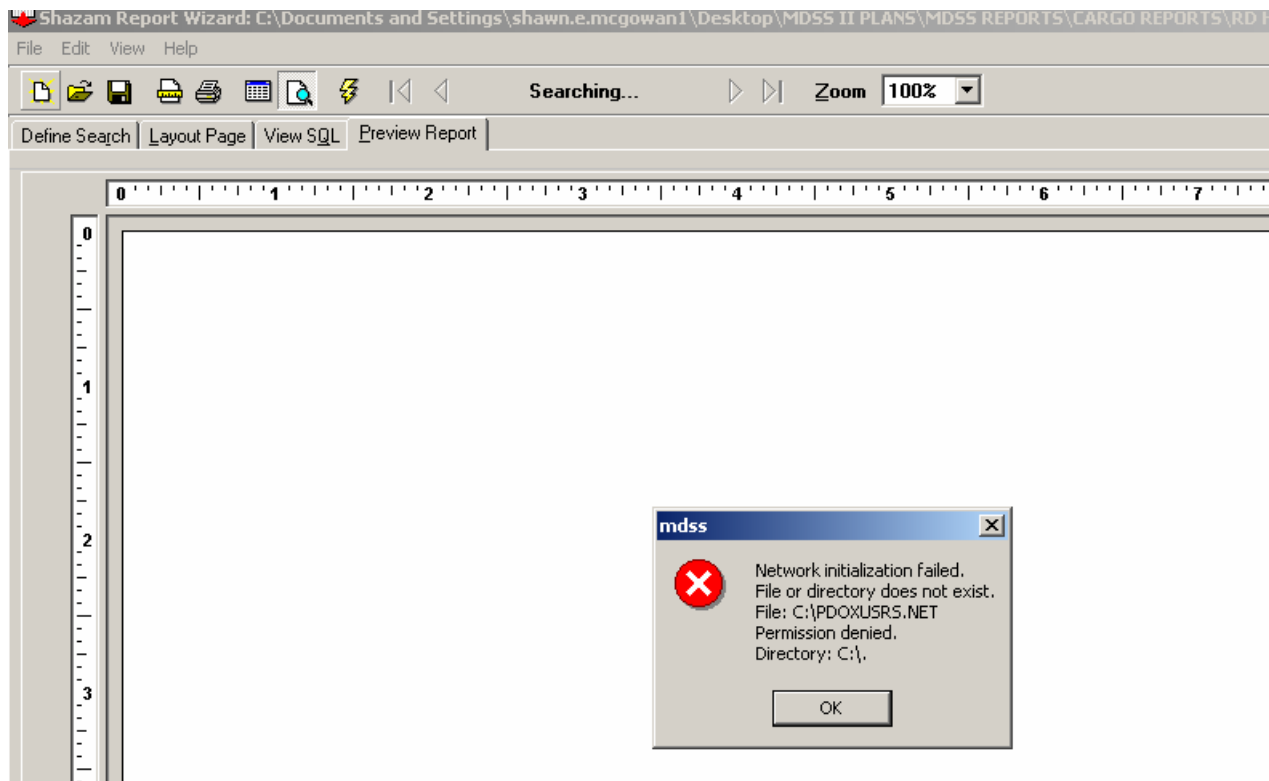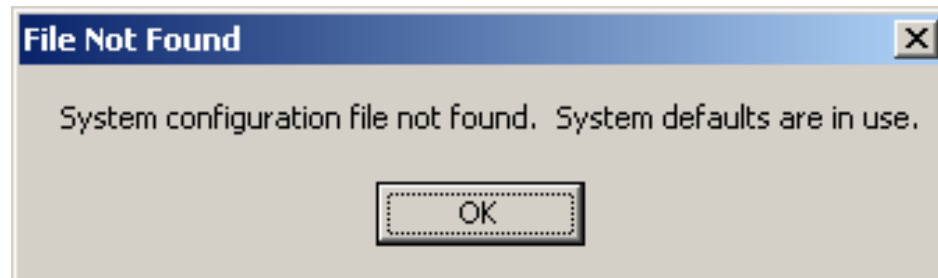
1. Open the "**C:\LOGAIS72\BIN**" folder.

2. Locate "**bdeadmin.exe**" and double click it to run it.
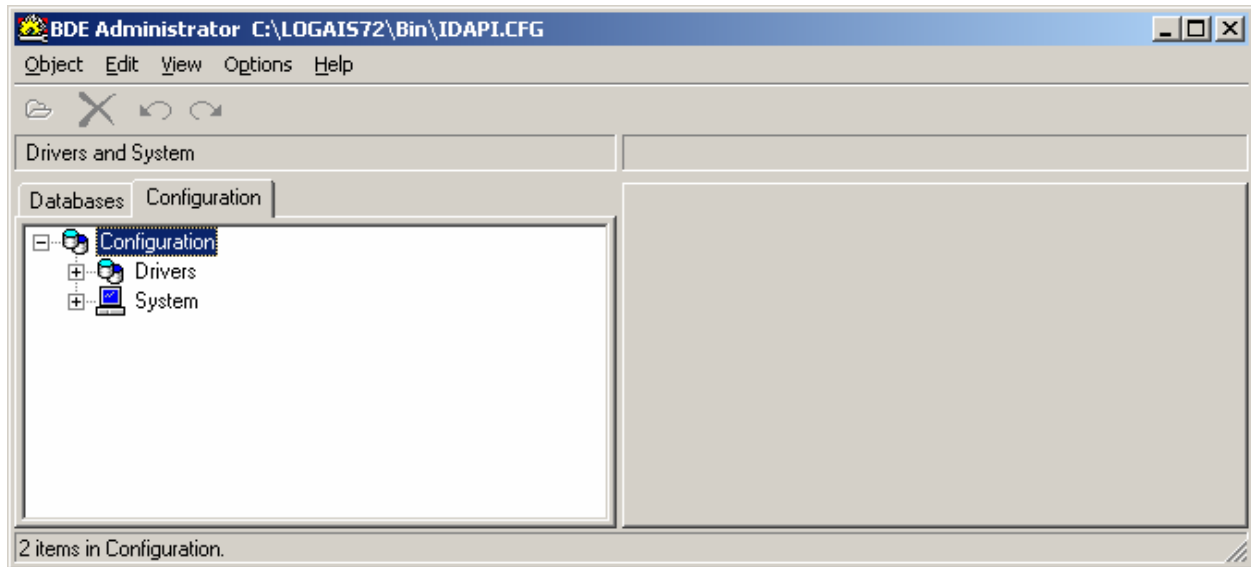

3. The "**File Not Found**" error will appear. This is typical, select <**OK**> to continue.
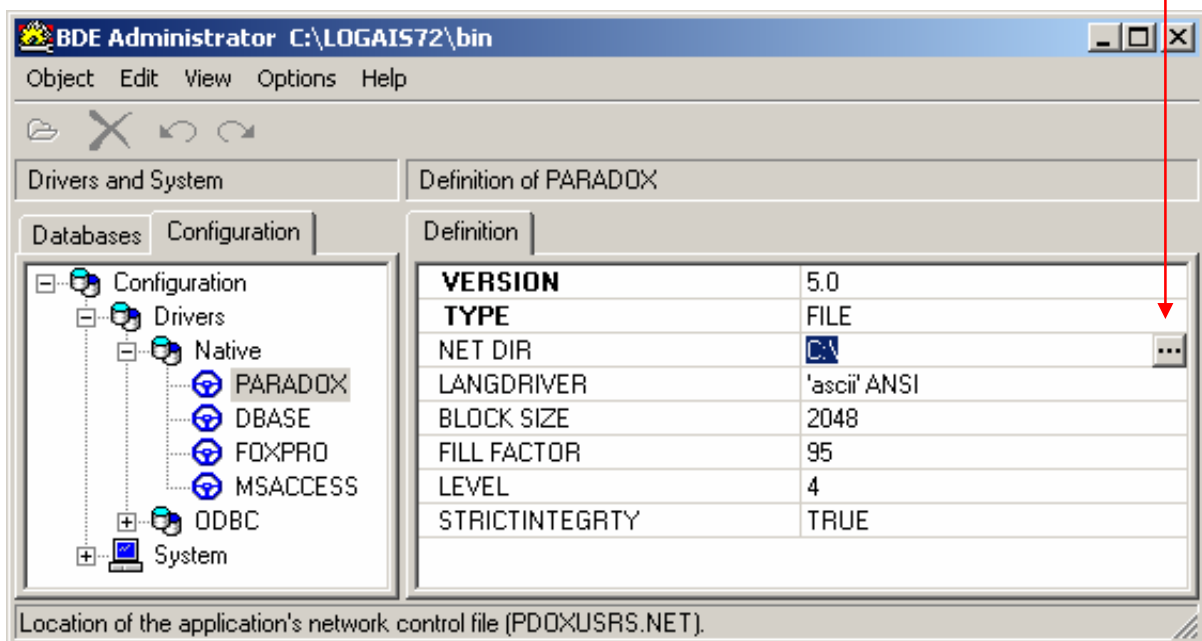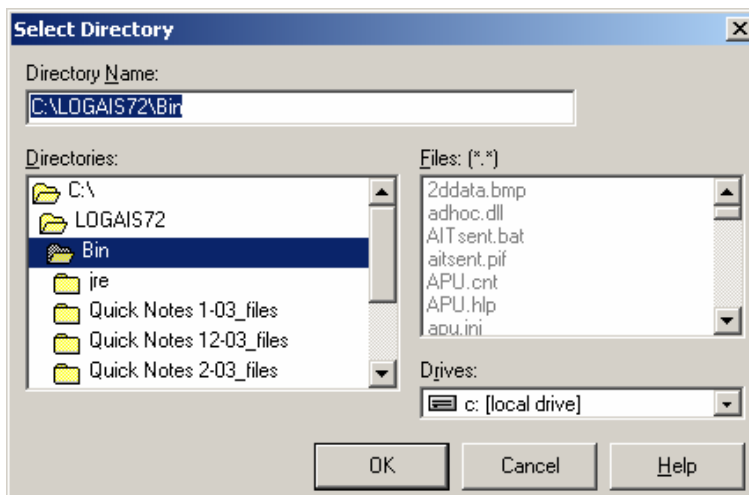
4. The "**BDE Administrator**" window will appear.

5. Expand "**Configuration**" then "**Drivers**" then "**Native**" and select the <**PARADOX**> driver. On the right hand side notice an item called "**NET DIR**." Select the *C:* and then click on the gray box.
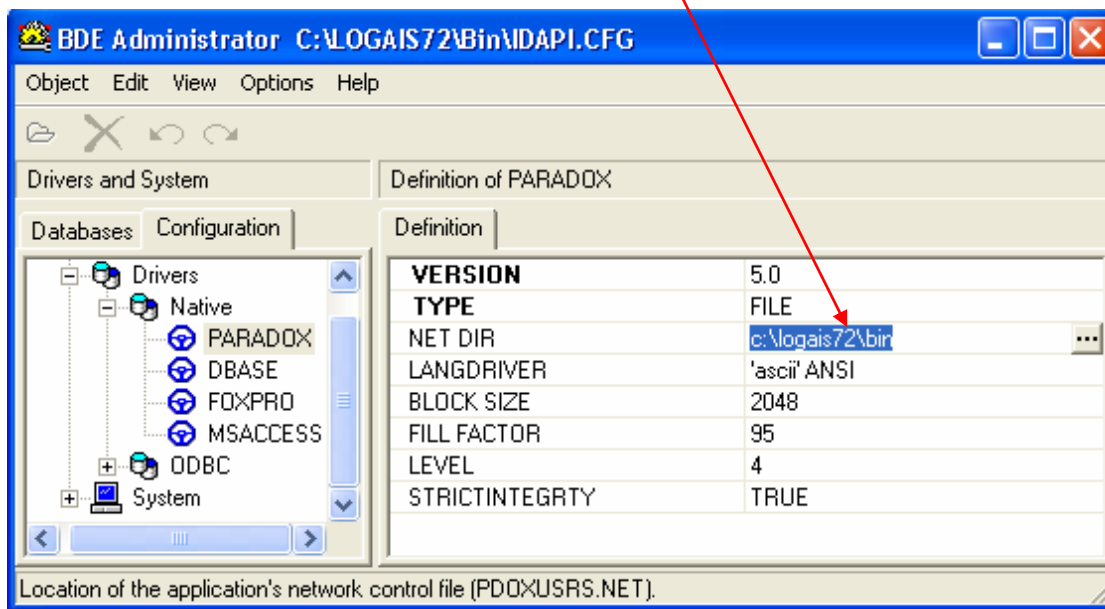
6. The "**Select Directory**" window will appear. Navigate to the correct location for the temporary file. "*C:\LOGAIS72\bin*" and select <*OK*>.


7. The NET DIR should now appear with the <u>correct file location</u>. In the "**Object**" menu select the **<Save As Configuration>** menu item.

NOTE: If the "Save As" Configuration is not available, this means the system already knows of the configuration file it is using (<u>you probably did not get the initial start message seen at item 3</u>). In this case, the "Apply" menu item should be available, select it instead and confirm by selecting <OK>. You must restart your computer for changes to take effect.

8. The "**Save As**" window will appear. Name the file **"IDAPI.CFG"** then select <**Save**>.
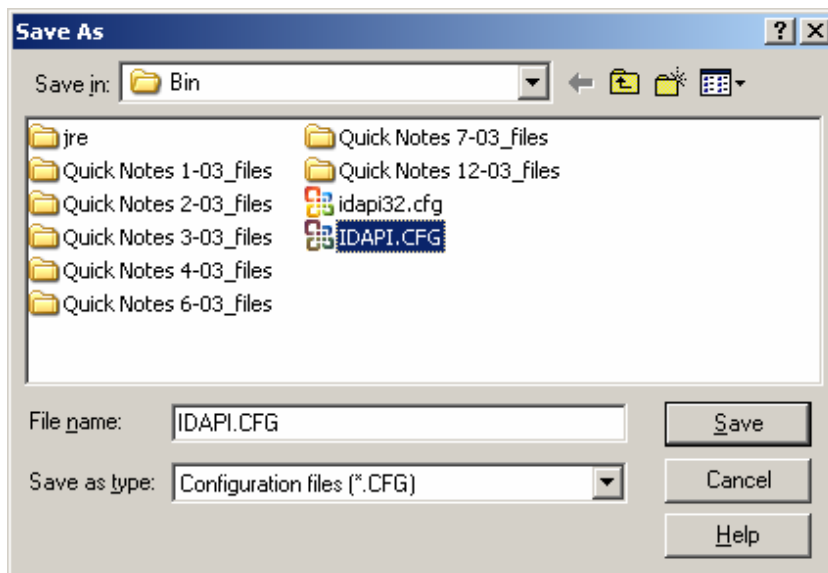
9. Open the "C:\LOGAIS72\bin" folder and confirm that the *IDAPI.CFG* file was saved to the directory.

Note: There is a file called idapi32.cfg in this location already, do not confuse the two.

10. If the "**IDAPI.CFG**" is not present, repeat steps 5 through 8 again. If the file saved correctly exit "**bdeadmin**".

11. Run an Ad Hoc report and select "**Preview Report**". With the report still open, confirm that the "**PDOXUSRS.NET**" file is in the "**C:\LOGAIS72\bin**" directory. This indicates the file location has been changed successfully.